

# EthicsPoint Whistleblowing Hotline

## Contact Numbers

|             |  |
|-------------|--|
| <b>URL:</b> | <a href="http://opml.ethicspoint.com">opml.ethicspoint.com</a> |
|-------------|--|

### **Web Only Countries:**

| <b>Country:</b>                      | <b>Telephone Number:</b> |
|--------------------------------------|--------------------------|
| Angola                               | Web Only                 |
| Bangladesh                           | Web Only                 |
| Congo (Democratic Republic of Congo) | Web Only                 |
| Ethiopia                             | Web Only                 |
| Kenya                                | Web Only                 |
| Lesotho                              | Web Only                 |
| Liberia                              | Web Only                 |
| Morocco                              | Web Only                 |
| Myanmar                              | Web Only                 |
| Nepal                                | Web Only                 |
| Rwanda                               | Web Only                 |
| Sierra Leone                         | Web Only                 |
| Somalia                              | Web Only                 |
| Sudan                                | Web Only                 |
| Swaziland                            | Web Only                 |
| Tajikistan                           | Web Only                 |
| Tanzania                             | Web Only                 |
| Uganda                               | Web Only                 |
| Zambia                               | Web Only                 |

### **Standard Phone Lines:**

| <b>Country:</b>          | <b>Telephone Number:</b> |
|--------------------------|--------------------------|
| United States of America | 833-945-3461             |

## 2 Stage Dialling Phone Lines:

| Country:                          | Telephone Number:  |
|-----------------------------------|--|
| Australia                         | <b>Optus</b> - 1-800-551-155<br><b>Telstra</b> - 1-800-881-011   |
| Belgium                           | 0-800-100-10   |
| China                             | <b>Northern</b> - 108-888<br><b>Southern</b> - 10-811  |
| Colombia                          | <b>Colombia</b> - 01-800-911-0010<br><b>Spanish</b> - 01-800-911-0011  |
| Germany                           | 0-800-225-5288   |
| Ghana                             | 0-2424-26-004  |
| India                             | 000-117  |
| Indonesia                         | 001-801-10   |
| Jamaica                           | <b>Select Hotels &amp; Dedicated Phones</b> - From an outside line dial 872 to get direct access for your location then dial 1-800-872-2881<br><b>Public Phones</b> - From an outside line dial #1 to get direct access for your location then dial 1-800-872-2881 |
| Jordan                            | 1-880-0000   |
| Kazakhstan                        | 8^800-121-4321 - ^ Indicates second dial tone  |
| Lebanon                           | 01-426-801   |
| Macedonia                         | 0800-94288   |
| Malta                             | 800-901-10   |
| Mexico                            | <b>Spanish</b> - 001-800-658-5454<br><b>Mexico New</b> - 01-800-288-2872<br><b>Mexico</b> - 001-800-462-4240<br><b>Por Cobrar Spanish</b> - 01-800-112-2020  |
| Nigeria                           | 0-708-060-1816   |
| Norway                            | <b>Norway</b> - 800-190-11<br><b>US Military Bases</b> - 800-199-11  |
| Pakistan                          | 00-800-01-001  |
| Philippines                       | <b>PLDT</b> - Tagalog Operator - 1010-5511-00<br><b>Globe, Philcom, Digitel, Smart</b> - 105-11  |
| Romania                           | 0808-03-4288   |
| South Africa                      | 0-800-99-0123  |
| Switzerland                       | 0-800-890011   |
| Turkey                            | 0811-288-000   |
| United Kingdom & Northern Ireland | 0-800-89-0011  |
| Uzbekistan                        | 0^641-744-0010 - ^ Indicates second dial tone  |
| Vietnam                           | <b>VNPT</b> - 1-201-0288<br><b>Viettel</b> - 1-228-0288  |

The above phone number(s) require 2 stage dialling to be completed to reach a communication specialist, this is due to the country not having a direct freephone line. For each call made the following steps must be taken:

1. Dial the corresponding Access Code for the required country.
2. When prompted, please dial 833-945-3461
3. You will then be transferred to one of our communication specialists to handle your report.

**Reverse Charge/Collect Call Number:**

| <b>Country:</b>      | <b>Telephone Number:</b> |
|----------------------|--------------------------|
| Afghanistan          | 704-414-5948             |
| Cameroon             | 704-414-5947             |
| Cooks Islands        | 704-414-5948             |
| Kyrgyzstan           | 704-323-4019             |
| Madagascar           | 980-500-7404             |
| Malawi               | 704-414-5948             |
| Mali                 | 704-526-2320             |
| Moldova, Republic of | 704-526-2305             |
| Mongolia             | 704-414-5948             |
| Mozambique           | 980-500-7426             |
| Niger                | 980-500-7404             |
| South Sudan          | 704-414-5948             |
| Zimbabwe             | 704-414-5948             |

The above phone number is a Reverse Charge/Collect Call and for each call made the following steps must be taken:

1. Contact the country's local operator.
2. Request a Reverse Charge or Collect Call to the United States to the above number
3. All Reverse Charge or Collect Calls will be accepted by the Contact Centre using an automated English message.